

Dream Enrichment Camp Policies

Medical Liability

I do hereby release Dream Enrichment, the facility owners and operators, the program coordinators, and any and all associated employees from any liability in the event of accident or injury. I agree to have my child given emergency treatment by a physician or hospital in the event that I cannot be reached and agree to release all personnel for any liability in connection with this activity. I do grant permission to transport my child in case of an emergency. I understand that I will be contacted as soon as possible, in the rare case that an emergency situation arises. I assume financial responsibility for all expenses of such care.

Images

I authorize any images and video captured during this event may be used to create promotional material and publications. Any rights of compensation or ownership to these images are waived by the students, their parents and/or guardians.

Refunds

I understand and accept that all fees are non-refundable, unless Cancellation Insurance is purchased for each program I wish to insure (details below).

Option 1: Cancellation Insurance Option

I understand and accept that Cancellation Insurance is an optional add-on during program registration. Cancellation Insurance allows a camp registration to be cancelled for any reason before the start of the program to receive a refund for 100% of the corresponding program fee, less any discounts. Cancellation Insurance must be purchased individually for each program registration to be protected.

Option 2: No Cancellation Insurance Option

I understand and accept, should Cancellation Insurance be waived during registration, I may still withdraw from this program. However, in this scenario, I may only receive a sliding percentage of the program fee as Dream Enrichment gift credit, dependent upon the number of days that the withdrawal occurs before the start date of the program. Gift credit may be used on any future Dream Enrichment products or services, but expires 15 months from the original program's start date.

- 30+ days, 75% gift credit
- 7-29 days, 50% gift credit
- 1-6 days, 25% gift credit
- 0 days, 0% gift credit

Transfer Policy

I understand and accept that there are no transfer fees when transferring to another Dream Enrichment camp with open space. Discounts will also be transferred as courtesy on any transfer. If there is a difference in price between the two programs, I understand that I must pay any cost difference between the program prices. If the new program is less expensive, a Dream Enrichment gift credit (expiring 15 months from the earliest program's start date) will be issued. If Cancellation Insurance was purchased for this program, the gift credit may be processed as a refund instead. Cancellation Insurance will automatically be transferred to the new program registration; however Cancellation Insurance may not be added if it wasn't on the original registration.

Absence Due to Illness

I understand and accept that in the event of my child becoming ill during the program, I may receive a pro-rated gift credit of the program fee, less any discounts. To receive this credit, I understand that I must provide a doctor's note to Dream Enrichment. The gift credit expires 15 months from the start date of the original program. The pro-rated amount is calculated from the date the doctor's note is received by Dream Enrichment.

Returned Checks

I understand and accept that if Dream Enrichment receives a returned check from their bank for a payment I made, I will be invoiced for the original amount of the check plus a \$25 returned check fee. The payment of the invoiced amount will be due immediately upon receipt. Dream Enrichment will not re-submit the original check, nor will they accept another check for the re-payment; a different form of payment must be submitted.

Minimum Enrollment

I understand and accept that Dream Enrichment requires a minimum number of participants to hold a class. In the rare event of insufficient enrollment, a full refund will be processed, and no cancellation fees will be imposed.

Discipline

I understand and accept that Dream Enrichment must be able to conduct their programs in a respectful environment. Participants may sometimes become excited, and that is completely normal. However, should my child become so disruptive that other participants or instructors can no longer participate in the program effectively, Dream Enrichment will invoke a 5-strike system:

1. verbal warning
2. 2nd verbal warning
3. private verbal warning from on-site manager
4. phone call to parent
5. dismissal from the program without refund of any fees.

Any participant that hits or kicks anyone else during a program will automatically be advanced to strike 4 (mentioned above).

Buyer's Remorse

I understand and accept that I may alter my purchase of this program in any way within 24 hours of the original registration. This includes, but is not limited to, modifying, adding, or cancelling the program for any reason.

Waitlists

Some camp locations will experience a waitlist. The number one question we receive regarding our waitlist is, "Can you open just one more spot?" We would love for this to be a possibility! This would solve our WAITLIST challenge if we just expanded our camp. However, growing our camp size causes a couple issues that we are not comfortable with.

Equipment –We have enough equipment for everyone in camp. Unfortunately, we don't have additional equipment for expanding our camp size.

Quality of Camp – We are comfortable with a maximum of 12 students in camp. We have 1 teacher per 12 students. If we expand camp for one additional camper, we are reducing the amount of time and attention we can give our original 12 students who signed-up for camp.

The cost of placing yourself on the WAITLIST is free, but does not guarantee a space in the event an open camp slot becomes available.

A camp space can become available if another parent withdraws or transfers from camp. When that space becomes available, the entire WAITLIST is emailed simultaneously about the opening. We email everyone at the same time, and whomever registers for that camp first, gets it. It's a free-for-all, so if you're waiting for a camp opening, be sure to use an email address that you check regularly.